



**Waitemata**  
District Health Board  
Best Care for Everyone

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### Volunteers wanted at Waitakere Hospital

Volunteers of varying age, gender and ethnic background are wanted at Waitemata District Health Board's Waitakere Hospital.

"We're looking for friendly, caring and dynamic volunteers to join our growing team," volunteer co-ordinator Genevieve Kabuya says. "Hospitals can be stressful places and our volunteers can often make the experience a little easier for people to deal with.

"To be greeted with a warm smile and escorted to wherever you're going - or to be comforted with a listening ear or a cup of tea can make a big difference."

Volunteers are needed for:

- **Front-of-house meet-and-greet roles:** Volunteers meet and greet patients and visitors, assisting with general queries and showing people around the hospital.
- **Ward work:** Volunteers assist staff on hospital wards with general non-clinical duties. Support can include helping at meal times, making beverages, providing comfort and talking with patients, supporting activities, directing visitors to patients and answering queries of a general nature.
- **Outpatients/clinics:** Volunteers direct patients and visitors to clinic areas and assist where needed i.e. helping mothers with their children; providing patients and their families with free tea and coffee.
- **Health and safety audits:** Volunteers walk around hospital sites and raise any health and safety concerns with the facilities team. Concerns are prioritised so that urgent issues can be resolved quickly.

Volunteers are provided with training and a uniform. "Our volunteers are highly valued at Waitemata DHB and any form of time commitment is appreciated," Mrs Kabuya says. "If this sounds like something you can do, get in touch with us today."

Call Genevieve Kabuya on 021544862 for more information on how to get involved.

Ends